

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	5247753
<b>Application Number:</b>	10811439
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	1477
<b>Title of Invention:</b>	Enhancing insight-driven customer interactions
<b>First Named Inventor/Applicant Name:</b>	Robert E. Wollan
<b>Customer Number:</b>	81331
<b>Filer:</b>	John Stuart Sieman/Anna Michaud
<b>Filer Authorized By:</b>	John Stuart Sieman
<b>Attorney Docket Number:</b>	10761.1460
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$940
RAM confirmation Number	8588
Deposit Account	
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Extension of Time	EOT.pdf	29691 229c22015dbceb701cd51baa4d37fa22bbe84f17	no	1
<b>Warnings:</b>					
<b>Information:</b>					
2	Request for Continued Examination (RCE)	RCE.pdf	58209 2f64a951e9ef8a8ceb00f7eea24f1d37e4d72a21	no	1
<b>Warnings:</b>					
This is not a USPTO supplied RCE SB30 form.					
<b>Information:</b>					
3	Fee Worksheet (PTO-875)	fee-info.pdf	31969 11d3958b684e21e84365b7f26513f5f31cf76291	no	2
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>			119869		
<p><b>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</b></p> <p><b><u>New Applications Under 35 U.S.C. 111</u></b>  If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><b><u>National Stage of an International Application under 35 U.S.C. 371</u></b>  If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><b><u>New International Application Filed with the USPTO as a Receiving Office</u></b>  If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					